Chester Water Authority

CHESTER WATER AUTHORITY
P. O. Box 467, Chester, PA 19016

UPDATED MESSAGE FROM CWA
MARCH 24, 2020

During this unprecedented time, we want you to know that the dedicated employees of CWA are working around the clock to continue to provide you with clean safe drinking water ---- all day, every day. CWA closely monitors and follows the mandates of the state and federal governments including allowing designated employees to work remotely and restricting access to our facilities. Although state restrictions require us to keep all of our offices closed to the public, we are still on the job all day every day. Consequently, we now rely on phone calls, emails and Facebook postings to keep in touch with our customers.

For any water emergencies please call 1-800-793-2323 #9. For billing questions or any other non-emergency customer service inquiries, please visit www.chesterwater.com and click on "Contact Us" at the top of the web page.

We will keep you updated as we navigate these new challenges together.

CWA, we are on the job all day every day---- you can count on us.