# CHESTER WATER AUTHORITY

**P.O. Box 467, Chester, PA 19016**

# PRESS RELEASE

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## Chester Water Authority Recognizes June 8-12, 2015, as "Utility Imposter Awareness Week"

**Chester, PA** – The Chester Water Authority (CWA) is pleased to join the Keystone Alliance to Stop Utility Imposters, the Pennsylvania Public Utility Commission (PUC), and multiple law enforcement agencies across the Commonwealth in promoting consumer awareness of the possibility of imposters posing as utility workers to gain access to personal residences. The Commonwealth's House of Representatives recently adopted House Resolution 341 declaring the week of June 8-12, 2015, as "Utility Imposter Awareness Week". This Resolution recognizes that there are far too many reported cases across the Commonwealth of criminals who prey upon unsuspecting residents by posing as utility workers to gain access to residences and rob homeowners.

Customers of CWA should be aware that **ALL** CWA Meter Readers/Installers and our construction crew personnel wear uniforms and carry identification cards while working in our service territory at all times. CWA will not call customers with offers for free water testing, for example, to gain access to your home. Furthermore, CWA workers will not show up at your house unexpectedly and ask for entrance into your home without a prior appointment for anything work-related. Finally, please be aware that CWA personnel **DO NOT** collect water bill payments while at your home. Payments can be made either in person at our Main Office or at our Kennett Square location, by mailing your payment in the envelope provided with your water bill, or by calling 1-855-748-8522 to access our Automated Phone Payment System.

Before letting a stranger into your home, look at the uniform and ask to see their CWA issued identification. If you have any questions about the authenticity of a CWA employee, please do not hesitate in calling the office at (610) 876-8181. We will be happy to confirm the identity of our employee. If CWA is notified about a potential scam within our service territory, please note that we will immediately post an alert on our website at www.chesterwater.com and on our Facebook page at www.facebook.com/ChesterWater. Please be aware and be safe!

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